

16 March 2025

Corporate Communications Department

WASA Spares No Effort to Address Water Supply Challenges in Caparo and Surrounding Areas – Relief efforts ongoing despite challenges.

The Water and Sewerage Authority (WASA) is fully aware of the ongoing water supply challenges affecting residents in Caparo, Todd’s Road, and surrounding communities. We wish to assure the public that WASA is sparing no effort to bring relief to these affected areas and is working diligently to stabilize the situation. Despite these efforts, however, the Authority was alerted to a planned protest by some members of the community.

The current water supply issues have been exacerbated by dry season conditions, reduced production at the Caroni Water Treatment Plant (WTP), and operational challenges at the Longdenville Booster due to a critically low water supply. These factors have significantly impacted the scheduled 1-in-8-day water supply rotation, leaving some residents without the scheduled access to water.

To address the shortfall, WASA has implemented several mitigation measures, including:

- **Supplementary Supply from Carlsenfield WTP:** Water from the Carlsenfield Water Treatment Plant is being redirected to the Longdenville Booster to stabilize the supply schedule.
- **Increased Truck-Borne Deliveries:** Additional water trucks have been deployed to provide urgent relief to affected communities.

From March 8 to March 17, 2025, the following deliveries have been made:

- Caparo – 33 deliveries
- Todd’s Road – 12 deliveries
- Longdenville – 62 deliveries

The Central Team is working closely with Councilor Anil Balliram, Village Councils in Caparo and Chickland, and other key stakeholders to prioritize areas in critical need and ensure efficient distribution of resources. The frustration and inconvenience caused by the ongoing supply disruptions is not lost on the Authority. We recognize the vital importance of a reliable water supply and are committed to resolving these challenges as quickly as possible.

While WASA acknowledges the right of residents to express their concerns, we view the planned protest as unfortunate, given the extensive efforts being made to address the situation. We urge residents to remain patient and assure them that every available resource is being utilized to restore normalcy. Our Teams will continue to work with all stakeholders and will remain active and accessible until the pipe borne water supply is normalized.

WASA appeals to the media and the public for their understanding and cooperation during this challenging period. We remain committed to continue providing regular updates on the progress of our efforts.

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